

# “SUCCESS IS A CHOICE”

## **Step Five– Master The Art of Good Communication**

“Communication clearly is a critical part of your success and your ability to improve the conditions you live and work in.”

### ***Sometimes You Have to Ignore Your Own Agenda***

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### ***Communicate Your Goals and Needs***

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### ***Confront Problems Immediately      Problems Don't Go Away By Themselves***

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### ***Reinforce Good Performances***

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